

ABSTRACT OF THE DISCLOSURE

5 A system and method for automating the
performance of substitute fulfillment to assign a
replacement worker to substitute for a worker during a
temporary absence, performing placement of floating
workers, tracking absences and entitlements of workers,
notifying interested parties regarding unexpected events
and daily announcements, and bidding for temporary
workers. Substitute fulfillment, contact, absence,
10 entitlement and notification data is stored centrally in
a database on a server at a common site for multiple
organizations employing the substitute fulfillment or
notification system. When a worker absence is indicated,
the system searches the database to obtain a list of
15 potential replacements for the absent worker and tracks
the worker's absences and entitlements. The system
contacts potential replacements until one is found or
until the list is exhausted. The system generates
suitable reports and notifies organization personnel of
20 any activity. The system also records announcements
regarding unexpected or current events and contacts the
interested parties of an organization with these
announcements. The system stores and aggregates
historical operation data, prepares reports and provides
25 relevant services.